

# **Zimbabwe COVID-19 Emergency Response Project (P176141)**

## **ENVIRONMENTAL and SOCIAL COMMITMENT PLAN (ESCP)**

**[September 27, 2021]**

## ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

- a. The Republic of Zimbabwe (hereinafter the Recipient) shall implement the Zimbabwe COVID-19 Emergency Response Project (the **Project**), with the involvement of the Ministry of Health and Childcare (MOHCC) and STICHTING CORDAID (hereinafter CORDAID). The International Bank for Reconstruction and Development and the International Development Association (hereinafter the Bank) has agreed to provide financing for the Project.
- b. CORDAID together with the Recipient shall carry out the Project in accordance with the Environmental and Social Standards (**ESSs**). To this end, this Environmental and Social Commitment Plan (**ESCP**) sets out material measures and actions to be carried out or caused to be carried out by the Recipient, including the timeframes of the actions and measures, institutional, staffing, training, monitoring and reporting arrangements, grievance management and the environmental and social assessments and instruments to be prepared or updated, disclosed, consulted, adopted and implemented under the ESCP and the ESSs, all in a manner acceptable to the Bank.
- c. Implementation of the material measures and actions set out in this ESCP shall be monitored and reported to the Bank by CORDAID as required by the ESCP and the provisions of the Financing Agreement.
- d. As agreed by the Bank and CORDAID together with the Recipient, this ESCP may be revised from time to time during Project implementation, to reflect adaptive management of Project changes and unforeseen circumstances or in response to assessment of Project performance conducted under the ESCP itself. In such circumstances, the Recipient shall update the ESCP to reflect the agreed-upon changes. Agreement on changes to the ESCP shall be documented through an exchange of letters signed between the Bank and CORDAID together with the Recipient. CORDAID together with the Recipient shall promptly disclose the updated ESCP.
- e. Where Project changes, unforeseen circumstances, or Project performance result in changes to the risks and impacts during Project implementation, CORDAID together with the Recipient shall provide additional funds, if needed, to implement actions and measures to address such risks and impacts.

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
<b>MONITORING AND REPORTING</b>			
A	<p><b>REGULAR REPORTING:</b> Prepare and submit to the Bank regular monitoring reports on the environmental, social, health and safety (ESHS) performance of the Project, including but not limited to, i) the implementation of the ESCP; (ii) preparation and implementation of stakeholder engagement activities, (iii) implementation of the Labor Management Procedures (LMP); (iv) implementation of the Environmental and Social Management Framework (ESMF); (v) the functioning of the Grievance Mechanism (GM); (vi) and the implementation of the Infection Control and Waste Management Plan (ICWMP).</p>	<p><i>Starting from the Effective Date, bi-annual reports shall be submitted with the general project progress report. In case no general progress report is drafted, the ESHS progress report is to be submitted no later than 20 days after the end of each reporting period, throughout Project implementation.</i></p>	MOHCC and CORDAID
B	<p><b>INCIDENTS AND ACCIDENTS:</b> Promptly notify the Bank of any incident or accident related to the Project that has, or is likely to have, a significant adverse effect on the environment, the affected communities, the public or workers, including, inter alia, any COVID outbreak in the Project workforce and any allegation of gender-based violence and/or sexual exploitation, abuse and harassment (GBV/SEA-H), project-related work accidents or fatalities, worker strikes and social unrest.</p> <p>Provide sufficient detail regarding the incident or accident, while ensuring confidentiality especially for GBV/SEA-H related incidents indicating immediate measures taken or that are planned to be taken to address it, and any information provided by any contractor and supervising entity, as appropriate. Subsequently, as per the Bank's request, prepare a report on the incident or accident and propose any measures to prevent its recurrence.</p>	<p><i>Notify the Bank within 48 hours after learning of the incident or accident. A detailed report and/or subsequent reports on such incidents or accidents shall be provided within a timeframe acceptable to the Bank, as requested.</i></p> <p><i>Incidents shall be reflected in the biannual progress report to the Bank.</i></p>	MOHCC and CORDAID
<b>ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS</b>			
1.1	<p><b>ORGANIZATIONAL STRUCTURE:</b> CORDAID, in accordance with the Project Agreement, shall maintain a Project Implementation Entity (PIE) with qualified staff and resources to support management of ESHS risks and impacts of the Project including (a) a Communications Officer and the (b) Environmental Safeguards Specialist.</p> <p>The PIE's capacity to support the project implementation will be strengthened by hiring a Social Specialist and an M&amp;E specialist.</p>	<p><i>PIE staff shall be appointed before the initiation of relevant Project activities and maintained throughout Project implementation.</i></p>	CORDAID in collaboration with MOHCC

<p>1.2</p>	<p><b>ENVIRONMENTAL AND SOCIAL ASSESSMENT/MANAGEMENT PLANS AND INSTRUMENTS/ CONTRACTORS</b></p> <p>a. Assess the environmental and social risks and impacts of proposed Project activities, in accordance with the ESSs and the <i>ESMF</i> to be prepared, disclosed, consulted and adopted for the Project, the ESSs, the World Bank Group, the Environmental Health and Safety Guidelines (EHSs), and other relevant Good International Industry Practice (GIIP), including relevant WHO guidelines.</p> <p>b. Prepare, disclose, consult, adopt and implement any environmental and social management plans (e.g. health-care waste management plans, procedures, protocols and/or other measures to ensure that indigenous peoples have access to Project benefits in a fair, equitable, inclusive and culturally appropriate manner, among others), instruments or other measures required for the respective Project activities based on the assessment process, in accordance with the ESSs, the <i>ESMF</i>, the EHSs, and other relevant GIIP, including relevant WHO guidelines to, inter alia, ensure access to and allocation of Project benefits in a fair, equitable and inclusive manner, taking into account the needs of individuals or groups who, because of their particular circumstances, may be disadvantaged or vulnerable, and appropriate personal data, personally identifiable information and sensitive data collection, processing, and storage.</p> <p>c. Incorporate the relevant aspects of this ESCP, including, inter alia, the <i>ESMF</i>, any environmental and social management plans or other instruments, ESS2 requirements, GBV/SEA-H prevention, codes of conduct and any other required ESHS measures, into the ESHS specifications of the procurement documents and contracts with contractors and supervising firms. Thereafter ensure that the contractors and supervising firms comply with the ESHS specifications of their respective contracts.</p> <p>d. Adopt procedures, protocols and/or other measures to ensure Project beneficiaries that receive vaccines under the Project do so under a program that does not include forced vaccination and is acceptable to the Bank, as set out in the <i>ESMF</i>.</p>	<p>a. <i>The ESMF shall be prepared, disclosed, consulted and adopted within 45 days after the Effectiveness Date. Assessment shall be conducted before the initiating the relevant Project activities.</i></p> <p>b. <i>Plans/instruments shall be prepared, disclosed, consulted and adopted before initiating relevant Project activities, and thereafter implemented throughout the carrying out of such activities.</i></p> <p>c. <i>Before launching the procurement process for the relevant Project activities, and thereafter ensure compliance with requirements throughout the carrying out of such activities, as set out in the ESMF.</i></p> <p>d. <i>Before launching the procurement process for the relevant Project activities and thereafter ensure implementation of the measures throughout the carrying out of such activities.</i></p> <p>e. <i>Throughout Project implementation</i></p>	<p>CORDAID in collaboration with MOHCC</p> <p>e. CORDAID, MOHCC, contractors, health care facilities, other</p>
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MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
	e. Contractors and other project implementing entities (including health care facilities, etc.) to implement and adhere to requirements of the ESMF, applicable EHSs, the ICWMP and all environmental and social plans and instruments.		project implementers

<p>1.3</p>	<p><b>EXCLUSIONS:</b> Exclude as ineligible for financing under the Project activities that represent high environmental and/or social risks as further described in the ESMF, including, among others:</p> <ul style="list-style-type: none"> <li>• Require acquisition of land and physical or economic displacement of people.</li> <li>• Block the access to or use of land, water points and other livelihood resources used by others.</li> <li>• Encroach onto fragile ecosystems, marginal lands or important natural habitats (e.g., ecologically-sensitive ecosystems; protected areas; natural habitat areas, forests and forest reserves, wetlands, national parks or game reserve; any other environmentally sensitive areas).</li> <li>• Impact on physical cultural resources of national or international importance and conservation value.</li> <li>• Have risks assessed as requiring biosafety levels BSL-3 and BSL-4 containment.</li> <li>• Activities that may cause long term, permanent and/or irreversible (e.g. loss of natural habitat) adverse impacts such as dam construction and other greenfield construction among others.</li> <li>• Activities that have high probability of causing serious adverse effects to human health and/or the environment not related to treatment of COVID-19 cases.</li> <li>• Activities that may have adverse social impacts and may give rise to significant social conflict.</li> <li>• Activities that may affect lands or rights of indigenous people or other vulnerable minorities.</li> <li>• All other excluded activities set out in the ESMF of the project.</li> </ul>	<p><i>During the screening/assessment process conducted under the ESMF per action 1.2.a. above.</i></p>	<p>CORDAID</p>
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MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
<b>ESS 2: LABOR AND WORKING CONDITIONS</b>		
<p>2.1 <b>LABOR MANAGEMENT:</b> The Project shall be carried out in accordance with the applicable requirements of ESS2 including through, inter alia, implementing adequate occupational health and safety measures (including personal protective equipment, and emergency preparedness and response measures, prohibition of child labor and forced labor, drafting codes of conducts including clauses and sanctions against SEA-H behaviors, setting out grievance mechanisms for Project workers sensitive to SEA-H risks, and incorporating labor requirements into the ESHS specifications of the procurement documents and contracts with contractors and supervising firms. All staff shall be trained on SEA-H risks and codes of conduct expectations before starting work throughout project implementation.</p> <p>These requirements shall be detailed in Labor Management Procedures (LMP) included in the ESMF and considered as required in the plans, instruments and measures outlined under action 1.2 above.</p>	<p><i>The LMP (as part of the ESMF) shall be prepared, disclosed, consulted and adopted within 45 days after the Effectiveness Date and before initiating any relevant Project activities.</i></p> <p><i>Throughout Project implementation.</i></p>	<p>MOHCC, CORDAID, health care facilities, other project implementers</p>
<b>ESS 3: RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT</b>		
<p>3.1 Relevant aspects of this standard shall be considered, as required, under action 1.2 above, including, inter alia, measures to:</p> <ul style="list-style-type: none"> <li>a. carry out the purchase, storage, transportation and handling of vaccines (including, ultra-cold chain management) in a safe manner and in accordance with the EHSs, and other relevant GIIP including relevant WHO guidelines; and adequately manage and dispose of health care wastes (including vaccines) and other types of hazardous and non-hazardous wastes in accordance with a waste management plan to be consistent with the ESRS and the ICWMP and</li> <li>b. Manage fuel and wastes generated from vehicle fueling and maintenance in accordance with the EHSs; and adequately manage and dispose of such wastes.</li> </ul>	<p><i>Throughout Project implementation.</i></p>	<p>MOHCC and CORDAID and other project implementers</p>
<b>ESS 4: COMMUNITY HEALTH AND SAFETY</b>		

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
4.1	<p><b>COMMUNITY HEALTH AND SAFETY:</b> Relevant aspects of this standard shall be considered, as required, under action 1.2 above, including, inter alia, measures to: minimize the potential for community exposure to communicable diseases; establish and implement appropriate quality management systems to manage the risks and the impacts that services provided and activities carried out under the Project may have on community health and safety; manage the risks of the use of security personnel; manage the risks of labor influx; and prevent and respond to sexual exploitation and abuse, and sexual harassment.</p>	<p><i>Throughout Project implementation.</i></p>	<p>CORDAID in collaboration with MOHCC</p>
4.2	<p><b>USE OF MILITARY OR SECURITY PERSONNEL:</b> The use of the Military or Security Personnel is not currently envisioned for any activities related to the Project. If, however, during Project implementation, the Recipient decides to use its military or security forces, the Recipient shall: (a) prior to any involvement of its military and/or security forces in the carrying out of Project activities, send a written notice to the Bank communicating such decision, including the name of the military or security unit; and (b) ensure that all activities carried out by military or security personnel under the Project are under the control of MoHCC, working closely with Cordaid as the Project implementing entity and undertaken exclusively for the purposes related to the Project and in compliance with the ESSs and the provisions set out under this provision 4.2.</p> <p>In addition, in the event of involvement of military or security Personnel, the following measures shall be adopted, to ensure that the engagement of security or military personnel in the implementation of Project activities or for provision of security to Project workers, sites and/or assets, is carried out in accordance with the ESSs:</p> <p>a. Assess the risks and impacts of engagement of the security or military personnel, and implement measures to manage such risks and impacts, including a stand-alone Security Management Plan (SMP), guided by the principles of proportionality and GIIP, and by applicable law, in relation to hiring, rules of conduct, training, equipping, and monitoring of such security or military personnel;</p>	<p><i>Throughout Project implementation as per below:</i></p> <p>a) assessment to be carried out in the same timeframe as in action 1.2. a) above and a stand-alone SMP shall be prepared and adopted before deploying security personnel under the Project and thereafter implemented throughout Project implementation.</p>	<p>MOHCC with support from CORDAID</p>



MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
<p>b. Adopt and enforce standards, protocols and codes of conduct for the selection and use of security or military personnel, and screen such personnel to verify that they have not engaged in past unlawful or abusive behavior, including sexual exploitation and abuse (SEA), sexual harassment (SH) or excessive use of force;</p> <p>c. Ensure that the Ministry of Health through the COVID-19 National Coordinator’s office, engages the Ministry of Home Affairs and Cultural Heritage and the Ministry of Defense and War Veterans Affairs in setting out the arrangements for the engagement of the military or security personnel under the Project, including an MOU and understanding with respect to adherence to the Project Security Management Plan in compliance with the relevant requirements of this ESCP.</p> <p>d. Ensure that such personnel is adequately instructed and trained, prior to deployment and on a regular basis, on the use of force and appropriate conduct (including in relation to civilian-military engagement, SEA and SH, and other relevant areas) as well as OHS risks related to COVID-19 and other health care facility hazardous materials and wastes, as set out in the Project Operational Manual, ESMF, ICWMP, GBV action plan, as well as the MoU and Security management plan which shall be developed in case the Recipient decides to use security forces or the military in association with any activities under the Project;</p> <p>e. Ensure that the stakeholder engagement activities under the Stakeholder Engagement Plan (SEP) include a communication strategy on the involvement of security or military personnel under the Project.</p>	<p>b.), c), and d) before deploying security personnel under the Project and thereafter implemented throughout Project implementation, including vaccination activities.</p> <p>e) and f) as set out under sections 10.1 and 10.2 respectively.</p>	

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
<p>f. Ensure that any concerns or grievances regarding the conduct of security or military personnel are received, monitored, documented (taking into account the need to protect confidentiality), resolved through the Project’s grievance mechanism and reported to the Association no later than 2 days after being received; and</p> <p>g. At the Bank’s written request after consultation with the Recipient: (i) promptly appoint a third-party monitor consultant, with terms of reference, qualifications and experience satisfactory to the Association, to visit and monitor the Project area where military or security personnel are deployed, collect relevant data and communicate with Project stakeholders and beneficiaries; (ii) require the third-party monitor consultant to prepare and submit monitoring reports, which shall be promptly made available to and discussed with the Association; and (iii) promptly take any actions, as may be requested by the Association upon its review of the third-party monitor consultant reports.</p>	<p>g) within the timeframe requested by the Bank.</p>	
<p>4.3 GBV/SEA-H RISKS DURING PROJECT IMPLEMENTATION</p> <p>a. Prepare, adopt, and implement a GBV/SEA-H Action Plan (as part of the ESMF), to assess and manage the risks of GBV/SEA-H</p> <p>b. Ensure that the Codes of Conduct and GBV/SEA-H prevention provisions are integrated into all contractual and contracting documents (ToRs, Tender Documents, and workers’ contracts).</p>	<p><i>GBV/SEA-H Action Plan (as part of the ESMF) shall be prepared, disclosed, consulted upon, and adopted no later than 45 days after the Effective Date and prior to the implementation of relevant Project activities</i></p>	
<p><b>ESS 5: LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT</b></p>		

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
5.1	ESS 5 is not currently relevant to the project, as no land acquisition, restriction on land use and involuntary resettlement is anticipated and will be excluded per action 1.3 above. However, should the need arise for the project to acquire land, or cause land use changes that cause physical or economic displacement, the Recipient shall seek the necessary amendments to this ESCP to authorize and set out the conditions applicable to such acquisition.	<i>Throughout Project implementation.</i>	CORDAID in collaboration with MOHCC
<b>ESS 6: BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES</b>			
6.1	Project activities take place in or near pre-existing healthcare facilities in already disturbed areas so ESS6 is not much of a concern, but relevant aspects of this standard shall be considered, as required, under actions 1.2 and 1.3 above. Additionally, there is a screening mechanism that, along with the Negative/Exclusionary List, screens out any project activity to take place in fragile ecosystems or important natural habitats.	<i>Throughout Project implementation.</i>	CORDAID in collaboration with MOHCC
<b>ESS 7: INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIES</b>			
7.1	<b>MEASURES FOR INDIGENOUS PEOPLES:</b> The Project shall be carried out in accordance with the applicable requirements of ESS7, including, inter alia: (i) ensuring that the Stakeholder Engagement Plan (SEP) includes meaningful consultations with indigenous peoples throughout Project implementation; (ii) implementing procedures, protocols and/or other measures to ensure that indigenous peoples have access to Project benefits in a fair, equitable, inclusive and culturally appropriate manner, <i>as set out in the ESMF and the SEP</i> ; and (iii) implementing measures to ensure that indigenous peoples are able to access the Project's grievance mechanism in a culturally appropriate manner.	Throughout Project implementation.	CORDAID in collaboration with MOHCC
<b>ESS 8: CULTURAL HERITAGE</b>			
8.1	This standard is not currently relevant to the project as activities that would impact cultural heritage are not envisioned and would be excluded per action 1.3 above. Project activities take place in or near pre-existing healthcare facilities in already disturbed areas so ESS8 (finding cultural heritage items) is not much of a concern. In any case the ESMF contains chance-find procedures.	<i>Throughout Project implementation.</i>	CORDAID in collaboration with MOHCC
<b>ESS 9: FINANCIAL INTERMEDIARIES</b>			
9.1	This standard is not currently relevant to the project		
<b>ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE</b>			

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
10.1	<p><b>STAKEHOLDER ENGAGEMENT PLAN:</b> Prepare and update, disclose, consult, adopt and implement a Stakeholder Engagement Plan (SEP) consistent with ESS10, which shall include measures to, inter alia, (i) provide stakeholders with timely, relevant, understandable and accessible information, and consult with them in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination and intimidation, and (ii) includes measures to reach indigenous peoples and ensure they are meaningful consulted with throughout Project implementation, are informed and have access to the project in a culturally appropriate manner.</p>	<p><i>A draft SEP has been prepared and shall be disclosed prior to Appraisal/Approval. The SEP shall be consulted upon, updated and adopted within 45 days of the Effectiveness date. The SEP shall be implemented throughout Project implementation.</i></p>	<p>CORDAID in collaboration with MOHCC</p>
10.2	<p><b>GRIEVANCE MECHANISM (GM):</b> The project will harness the existing GM established under the Zimbabwe Health Sector Development Support Project - Additional Financing V. The grievance mechanism shall be publicized, maintained and operated to receive and facilitate resolution of concerns and grievances in relation to the Project, promptly and effectively, in a transparent manner that is culturally appropriate and readily accessible to all Project-affected parties (including ensuring that indigenous peoples are able to access the Project’s grievance mechanism in a culturally appropriate manner), at no cost and without retribution, including concerns and grievances filed anonymously, in a manner consistent with ESS10.</p> <p>The grievance mechanism shall also receive, register and address concerns and grievances related to GBV/SEA-H in a safe and confidential manner, and shall include the referral of survivors to GBV/SEA-H service providers.</p> <p>The grievance mechanism shall also receive, register, and address concerns arising from unintended health consequences after vaccination especially those resulting in serious adverse effects, and, as appropriate, requests for compensation.</p>	<p><i>Throughout Project implementation.</i></p>	<p>CORDAID in collaboration with MOHCC</p>
<b>CAPACITY SUPPORT (TRAINING)</b>			

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
CS1	<p>Causing the PIE and other relevant implementing support staff responsible for the Project to receive training on the Project’s ESHS plans and instruments, fair, equitable and inclusive access and allocation of Project benefits and the roles and responsibilities of different key agencies in the ESF implementation. Training topics for project implementation and CORDAID staff to include among others:</p> <ul style="list-style-type: none"> <li>- Waste disposal plan for wasted vaccine vials, used sharps, and any used batteries, solar panels, or unused/spilt fuel oil used for refrigeration</li> <li>- Cold chain management</li> <li>- Vaccine safety surveillance</li> <li>- Application of the Environmental and Social Framework and ESMF (with Medical Waste Management Plan)</li> <li>- Project monitoring and reporting requirements, including incident reporting and GM protocols</li> <li>- Risk and prevention of gender-based violence, including the mechanism for submitting GBV/SEA-H complaints</li> <li>- Non-discrimination and fair and equitable access to all, particularly minorities and vulnerable groups.</li> </ul>	<p><i>A full training plan will be prepared no later than 30 days after project effectiveness. Conducted at least on an annual basis throughout project implementation.</i></p>	CORDAID